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Ewhere kids come first
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Generic medicines are widely seen as one of the best ways to save money on prescription drugs. In fact, generic medicines save consumers an estimated \$8 to \$10 billion a year at retail pharmacies, according to the Congressional Budget Office. Here are the most important facts about generic medicines:

- All generic medicines that have been approved for substitution have been reviewed by the U.S. Food and Drug Administration (FDA) and found to be as safe and effective as the equivalent brand medicine.
- The companies who make generic medicines must meet the same FDA manufacturing and quality standards as the ones who make brand medicines.
- Generic medicines usually cost much less because their manufacturers do little advertising, and did not have to invest in the original research, development and testing of the medicine.
- A generic medicine will be a different color or shape, but is the same as the brand medicine in strength, dosage form, quality, active ingredient (s) and effectiveness.

Ask your doctor to approve generic substitution whenever appropriate.

Common Brands with Generics Available

The drugs listed here include some of the most commonly prescribed brand medicines that have FDA-approved generic equivalents. If you are taking one of these medicines, you may be able to save money by taking the generic equivalent. There are many more brand-name medicines that have generics available. To find out if a medicine you've been prescribed has a generic available, please go to **www.caremark.com**, call your Customer Care number or ask your doctor or pharmacist.

BRAND-NAME	GENERIC DRUG NAME	COMMONLY USED FOR*
AMBIEN®	zolpidem	Sleep Disorder
CARDURA®	doxazosin mesylate	High Blood Pressure, Enlarged Prostate
DARVOCET-N®	propoxyphene napsylate/ acetaminophen	Pain
ESTRACE®	estradiol	Hormone Replacement
GLUCOPHAGE®	metformin HCI	Diabetes
NORVASC®	amlodipine	High Blood Pressure
PRILOSEC®	omeprazole	Ulcer, Heartburn
VASOTEC®	enalapril maleate	High Blood Pressure, Heart Failure
ZOCOR®	simvastatin	Heart Disease – Cholesterol Lowering
ZOLOFT®	sertraline	Depression

This page contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers that are not affiliated with CVS Caremark.

*This list indicates common uses for which the medicine is prescribed. Some medicines are prescribed for more than one condition. Please discuss all treatments with your doctor.

Your 24-Hour Online Pharmacy and Health Resource

- Order mail service refills
- Check the status of your order
- Learn about your pharmacy benefit
- Locate a pharmacy near you
- Review your prescription history
- Look up important health information

NOTES

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In this booklet, you'll find:

- Getting Your Prescription Filled
- Getting Your Prescription Filled at a Retail Pharmacy
- Helpful Tips
- Mail Service Order Form
- Your personal Prescription Benefit Program
 - A convenient pull-out guide with details about your individual prescription benefit program
- Generic Medicines
 - Equivalent to Brand Medicines at Lower Cost



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The CVS Caremark Commitment to Plan Participants

CVS Caremark is the company selected by your employer or health plan to administer your prescription drug benefits.

CVS Caremark is committed to providing you with convenience and value:

- through our relationship with over 62,000 retail pharmacies
- by delivering prescription drugs directly to you through CVS Caremark mail service pharmacies

CVS Caremark is committed to improving your safety:

- by supporting and educating your doctors and other prescribers so they can make appropriate drug treatment decisions for you
- by making sure the prescription drugs you receive are what your doctor prescribed or agreed to after talking with a CVS Caremark pharmacist
- by seeking to identify and prevent any unintended drug interactions

CVS Caremark is committed to helping you and your benefit plan sponsor achieve significant savings:

- by encouraging the use of medically appropriate generic and lower-cost brand-name drugs
- by filling your long-term and maintenance medicines through our mail service pharmacies

CVS Caremark is committed to giving you enhanced customer service while staying focused on your privacy by ensuring that:

- our employees follow detailed ethical standards as well as a comprehensive Code of Conduct
- our pharmacists follow a professional Code of Ethics

All of our communications about your benefit plan, our online tools and our health management and clinical programs are designed to help you improve your health, become a better informed health care consumer and save you money on your prescription drugs. We look forward to supporting your health care needs.

You can find out more about CVS Caremark and our services at www.caremark.com.

Note: In this booklet we talk about copayment. Copayment, coinsurance or copay means the amount a plan participant is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

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Making the Most of Your Prescription Benefit Program

Many people use their prescription benefit more often than any other part of their health coverage. It's such an important part of your health care that it pays to take a few minutes to review the material included in this booklet.

Here you'll find all the information you need to fill your prescriptions at a reasonable cost. For more detailed information on your personal prescription history and benefit as well as general health information, visit www.caremark.com.

The CVS Caremark commitment to you includes:

- Helping you get the appropriate prescription for any medical condition covered under your plan
- Supporting your overall health and well-being goals
- Making your health care experience comfortable and convenient

Go Generic to make the Most of Your Benefit

Many medicines are available in both brand-name and generic versions. The U.S. Food and Drug Administration (FDA) reviews all generic medicines to guarantee that they have the same active ingredient, strength and quality as the brand-name equivalent. To save money on your medicines, always ask your doctor to approve generic substitution when you get a prescription.

Getting Your Prescription Filled

Under your prescription benefit program, you can get your prescriptions filled at a participating retail pharmacy or through the CVS Caremark Mail Service Pharmacy.

For New Prescriptions

Retail pharmacy

- At the pharmacy, present your prescription along with your benefit ID card.
- 2. Make sure that the pharmacist has accurate information about you and your covered dependents, including dates of birth and gender.
- 3. The pharmacist will look up your benefit information on the computer to verify coverage and dispense the prescription.
- 4. If given the choice, always ask for generics.

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Quick Reference Performance Drug List

sulfamethoxazole-trimethoprim **VESICARE SYMBICORT** VIVELLE-DOT **SYNTHROID VYTORIN TAMIFLU** warfarin TARKA WELCHOL terazosin terbinafine tablet XALATAN tetracycline timolol maleate solution **XOPENEX** XOPENEX HFA torsemide TRAVATAN tretinoin triamterene-hydrochlorothiazide YASMIN TRICOR YAZ V VALTREX ZETIA venlafaxine ZIANA

FOR YOUR INFORMATION: Generics should be considered the first line of prescribing. This Caremark Drug List represents a summary of prescription coverage. It is not inclusive and does not guarantee coverage. Specific prescription benefit plan design may not cover certain categories, regardless of their appearance in this document. The plan participant's prescription benefit plan may have a different copay for specific products on the list. Unless otherwise indicated, drug list products will include all dosage forms. This list represents brand products in CAPS, branded generics in upper- and lowercase *Italics*, and generic products in lowercase *italics*. Generics listed in therapeutic categories are for representational purposes only. This is not an all-inclusive list. Listed products may be available generically in certain strengths or dosage forms. Dosage forms on this list will be consistent with the category and use where listed. Log in to **www.caremark.com** to check coverage and copay information for a specific medicine.

zolpidem

ZOMIG

- § Generics are available in this class and should be considered the first line of prescribing.
- 1 Copayment, copay or coinsurance means the amount a plan participant is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.
- 2 Atacand should be reserved for patients who meet CHARM (Candesartan in Heart Failure Assessment of Reduction in Mortality and Morbidity) trial criteria.
- 3 Indicates the proposed mechanism of action, based on the American Psychiatric Association Summary of Treatment Recommendations.
- ⁴ Higher copays may apply depending on the plan participant's specific prescription benefit plan. Log in to **www.caremark.com** to find the copay under a specific plan.
- An Accu-Chek or OneTouch blood glucose meter will be provided at no charge by the manufacturer to those individuals currently using a meter other than Accu-Chek or OneTouch. For more information on how to obtain a blood glucose meter, call toll-free: 1-800-588-4456. Participants must have Caremark Mail Service benefits to qualify.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

Caremark may receive rebates, discounts and service fees from pharmaceutical manufacturers for certain listed products.

This Caremark Drug List contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers that are not affiliated with Caremark. Listed products are for informational purposes only and are not intended to replace the clinical judgment of the prescriber.

www.caremark.com

VERAMYST

verapamil ext-rel

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Quick Reference Performance Drug List

G

glimepiride glipizide glipizide ext-rel glipizide-metformin glyburide-metformin

H

HUMALOG HUMULIN hydrochlorothiazide

IMITREX ipratropium-albuterol inhalation solution itraconazole

L

LANTUS
LEVAQUIN
LEVEMIR
levothyroxine
LEXAPRO
LIPITOR
lisinopril
lisinopril-hydrochlorothiazide
LUMIGAN

M

LUNESTA

MAXALT
medroxyprogesterone
metformin
metformin ext-rel
metolazone
metoprolol
metoprolol succinate ext-rel
metronidazole
MICARDIS
MICARDIS HCT
minocycline
mirtazapine

N

nadolol NASACORT AQ NASONEX NEXIUM NIASPAN nifedipine ext-rel NOVOLIN NOVOLOG NUVARING

U

omeprazole
ONETOUCH STRIPS AND KITS⁵
ORTHO EVRA
ORTHO TRI-CYCLEN LO
oxybutynin
oxybutynin ext-rel
OXYTROL

P.

pantoprazole

paroxetine
paroxetine ext-rel
penicillin VK
PRANDIN
pravastatin
PREMARIN
PREMPHASE
PREMPRO
PREVACID
PROAIR HFA
PROMETRIUM
propranolol
PROVENTIL HFA
PULMICORT

Q

quinapril quinapril-hydrochlorothiazide QVAR

R

ramipril ranitidine REBIF RETIN-A MICRO RHINOCORT AQUA

5

SEREVENT
sertraline
SIMCOR
simvastatin
SINGULAIR
SPIRIVA
spironolactone-hydrochlorothiazide

Your specific prescription benefit plan design may not cover certain categories, regardless of their appearance in this document. For specific information, visit our Web site at www.caremark.com or contact a Caremark Customer Care representative.

CVS Caremark Mail Service Pharmacy

CVS Caremark Mail Service Pharmacy provide a convenient and cost-effective way for you to order long-term medicine(s) Follow these steps to make sure you have a continuous supply:

- 1. Let your doctor know you would prefer a generic prescription medicine, when appropriate.
- 2. Ask for two prescriptions: one for a long-term supply as defined by your coverage (e.g. 100 days) and the other for immediate use. Have the short-term prescription (e.g. 30 days) filled at a participating retail pharmacy.
- 3. Complete a mail service order form and send it to CVS Caremark along with your original long-term prescription.
- 4. You can expect your medicine to arrive approximately 10 calendar days after CVS Caremark receives your order. You will receive a new mail service order form and pre-addressed envelope with each shipment.
- 5. If your plan requires payment, please provide payment information when you place your order.

For Refills

Retail pharmacy

If your doctor has ordered refills, let your pharmacist know when you are ready to reorder.

CVS Caremark Mail Service Pharmacy

You can order refills by Internet, phone or mail. The information included with your last order will show the date you can request a refill and the number of refills you have left.

- Online at www.caremark.com. This is the most convenient way to order refills and inquire about the status of your order any time of the day or night. You will need to register and log in to access service.
- By phone. Call the toll-free Customer Care number located on your prescription label for fully automated refill service. Have your ID number ready.
- By mail. Attach the refill label provided with your last order to a mail service order form. Enclose payment with your order, if your plan requires a payment.

mance Drug List

Quick Reference Performa		
ACCU-CHEK STRIPS AND KITS ⁵ ACTONEL ACTOPLUS MET ACTOS acyclovir ADVAIR ADVICOR	clarithro clarithro CLIMAR COMBIV COPAXC COREG COUMA CYMBAI	
albuterol alendronate ALLEGRA-D ⁴ ALPHAGAN P amlodipine amoxicillin amoxicillin-clavulanate ANDROGEL APIDRA ASMANEX ASTELIN ATACAND ²	D DETROL DETROL dicloxaci DIFFERIN digoxin diltiazen doxazosi doxycycl DUAC C DUETAC	
ATACAND HCT atenolol AVALIDE AVAPRO AVELOX AVODART azithromycin	E EFFEXOR ENABLEX ENJUVIA EPIPEN J erythron	

BD INSULIN SYRINGES AND NEEDLES BENICAR

BENICAR HCT BENZACLIN **BETIMOL** BETOPTIC S brimonidine 0.2% bupropion bupropion ext-rel **BYETTA**

CADUET carvedilol cefaclor cefdinir cephalexin cholestyramine CIPRO SUSPENSION ciprofloxacin ext-rel ciprofloxacin tablet

citalopram

arithromycin

larithromycin ext-rel

LIMARA OMBIVENT OPAXONE OREG CR OUMADIN YMBALTA

ETROL LA icloxacillin IFFERIN igoxin iltiazem ext-rel oxazosin oxycycline hyclate UAC CS UETACT

FEXOR XR **NABLEX** AIVULV PIPEN PIPEN JR

rythromycin-benzoyl peroxide

erythromycins **ESTRADERM** estradiol estropipate

ethinyl estradiol-levonorgestrel

EVISTA

fenofibrate fexofenadine finasteride FLOMAX **FLOVENT** fluconazole fluoxetine fluticasone **FORADIL FORTEO** Fortical fosinopril

fosinopril-hydrochlorothiazide

furosemide

Your specific prescription benefit plan design may not cover certain categories, regardless of their appearance in this document. For specific information, visit our Web site at www.caremark.com or contact a Caremark Customer Care representative.

Your Caremark Performance Drug List As Of October 2008

HEMATOLOGIC

§ ANTICOAGULANTS

warfarin COUMADIN

RESPIRATORY

ANAPHYLAXIS TREATMENT AGENTS

EPIPEN EPIPEN JR

§ ANTICHOLINERGICS

SPIRIVA

§ ANTICHOLINERGIC/ BETA AGONISTS

ipratropium-albuterol inhalation solution COMBIVENT

§ ANTIHISTAMINES, NONSEDATING

fexofenadine

§ ANTIHISTAMINE/ DECONGESTANTS

ALLEGRA-D4

BETA AGONISTS

§ SHORT ACTING albuterol PROAIR HFA PROVENTIL HFA XOPENEX XOPENEX HFA LONG ACTING FORADIL SEREVENT

LEUKOTRIENE RECEPTOR ANTAGONISTS

SINGULAIR

NASAL ANTIHISTAMINES

ASTELIN

§ NASAL STEROIDS

fluticasone NASACORT AQ NASONEX RHINOCORT AQUA VERAMYST

STEROID/BETA AGONISTS

ADVAIR SYMBICORT

STEROID INHALANTS

ASMANEX FLOVENT PULMICORT QVAR

TOPICAL

DERMATOLOGY

§ ACNE
erythromycin-benzoyl peroxide
tretinoin
BENZACLIN
DIFFERIN
DUAC CS
RETIN-A MICRO
ZIANA

OPHTHALMIC

§ BETA-BLOCKERS,
NONSELECTIVE
timolol maleate solution
BETIMOL
BETA-BLOCKERS, SELECTIVE
BETOPTIC S
PROSTAGLANDINS
LUMIGAN
TRAVATAN
XALATAN
\$ SYMPATHOMIMETICS

brimonidine 0.2%

ALPHAGAN P

Your specific prescription benefit plan design may not cover certain categories, regardless of their appearance in this document. For specific information, visit our Web site at www.caremark.com or contact a Caremark Customer Care representative.

Getting Your Prescription Filled at a Retail Pharmacy

Day Supply Limit

You can get a short-term day supply of medicine each time you have a prescription filled at a participating retail pharmacy.

Refill Limit

There is no limit to the number of refills you may fill at a participating retail pharmacy for maintenance medicines.

CVS Caremark Participating Retail Pharmacies

The CVS Caremark Retail Program includes more than 62,000 participating pharmacies nationwide, including over 20,000 independent community pharmacies. For a full listing, visit **www.caremark.com**.

Using a participating retail pharmacy is generally more convenient and less expensive. Participating pharmacies can easily access information about your prescription benefit program and the appropriate payment. You will not need to file any additional paperwork when you use a CVS Caremark participating retail pharmacy.

If You Use a Non-participating Pharmacy or Don't have Your Benefit ID Card with You

You will be asked to pay 100 percent of the prescription price at the pharmacy should you lose or forget your benefit ID card. If you have questions about your plan benefits, you may contact your HR or benefits office. If you paid the full prescription price, you will need to submit a **paper claim form** along with the original prescription receipt(s) to CVS Caremark for reimbursement of covered expenses. You can download and print a claim form when you log in to **www.caremark.com** or call the Customer Care toll-free number.

Getting Your Prescription Filled Through the CVS Caremark Mail Service Pharmacy

CVS Caremark operates seven mail service pharmacies across the United States to provide quick service to plan participants wherever they live. To ensure your safety, our mail service pharmacies are staffed by registered pharmacists. Just like your neighborhood pharmacist, our pharmacists check each prescription to make sure it is filled correctly. In addition, your prescription history is reviewed to identify any possible problems with new medicines you may be prescribed.

Day Supply Limit

You can get a long-term day supply of medicine when you get a prescription filled through the CVS Caremark Mail Service Pharmacy. Ask your doctor to write a prescription for a long-term day supply, including refills when appropriate.

Please Note: By law, CVS Caremark must fill your prescription for the exact quantity of medicine prescribed by your doctor, up to the 100-day supply limit.

Payment Options

While checks and money orders are accepted, the preferred method of payment is by credit card. For credit card payments, simply include your VISA®, Discover®, MasterCard® or American Express® number and expiration date in the space provided on the enclosed mail service order form.

Convenient Home Delivery

You can expect your medicine to arrive approximately 10 calendar days after CVS Caremark receives your prescription. Your package will include a new mail service order form and an invoice, if applicable. You will also receive the same type of information about your prescribed medicine that you would receive from a retail pharmacy.

Your Caremark Performance Drug List As Of October 2008

§ SEROTONIN

NOREPINEPHRINE REUPTAKE INHIBITORS (SNRIs)?

venlafaxine CYMBALTA EFFEXOR XR

§ HYPNOTICS. NONBENZODIAZEPINES

zolpidem LUNESTA

MIGRAINE

SELECTIVE SEROTONIN **AGONISTS IMITREX**

MAXALT ZOMIG

MULTIPLE SCLEROSIS AGENTS

COPAXONE REBIF

ENDOCRINE AND **METABOLIC**

ANDROGENS

ANDROGEL

ANTIDIABETICS

6 BIGUANIDES metformin

metformin ext-rel

INCRETIN MIMETIC AGENTS

BYETTA INSULINS **APIDRA** HUMALOG HUMULIN LANTUS **LEVEMIR** NOVOLIN NOVOLOG

INSULIN SENSITIZERS

ACTOS

INSULIN SENSITIZER/ **BIGUANIDE COMBINATIONS ACTOPLUS MET**

INSULIN SENSITIZER/ SULFONYLUREA COMBINATIONS DUETACT MEGLITINIDES **PRANDIN** § SULFONYLUREAS

glimepiride glipizide alipizide ext-rel

§ SULFONYLUREA/ **BIGUANIDE COMBINATIONS**

alipizide-metformin glyburide-metformin

SUPPLIES **ACCU-CHEK STRIPS** AND KITS⁵

BD INSULIN SYRINGES AND NEEDLES

ONETOUCH STRIPS AND KITS

CALCIUM REGULATORS

§ BISPHOSPHONATES

alendronate **ACTONEL** § CALCITONINS

Fortical

PARATHYROID HORMONES

FORTEO

CONTRACEPTIVES

§ MONOPHASIC

YASMIN YAZ

9 TRIPHASIC ORTHO TRI-CYCLEN LO

§ EXTENDED CYCLE

ethinyl estradiol-levonorgestrel

TRANSDERMAL ORTHO EVRA VAGINAL **NUVARING**

ESTROGENS

S ORAL estradiol estropipate **ENJUVIA PREMARIN**

§ TRANSDERMAL, ESTROGENS estradiol

CLIMARA ESTRADERM VIVELLE-DOT

§ ORAL ESTROGEN/ **PROGESTINS** PREMPHASE **PREMPRO**

§ PROGESTINS

medroxyproaesterone **PROMETRIUM**

SELECTIVE ESTROGEN RECEPTOR MODULATORS

EVISTA

§ THYROID SUPPLEMENTS

levothvroxine **SYNTHROID**

GASTROINTESTINAL

§ H₂ RECEPTOR ANTAGONISTS ranitidine

§ PROTON PUMP INHIBITORS

omeprazole pantoprazole **NEXIUM PREVACID**

GENITOURINARY

§ BENIGN PROSTATIC **HYPERPLASIA**

doxazosin finasteride terazosin **AVODART FLOMAX**

§ URINARY ANTISPASMODICS

oxybutynin oxybutynin ext-rel DETROL DETROL LA **ENABLEX OXYTROL VESICARE**

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Your Caremark Performance Drug List As Of October 2008

ANTI-INFECTIVES

ANTIBACTERIALS

§ CEPHALOSPORINS cefaclor cefdinir cephalexin

§ ERYTHROMYCINS/ MACROLIDES

azithromvcin clarithromycin clarithromycin ext-rel erythromycins

§ FLUOROOUINOLONES ciprofloxacin ext-rel

ciprofloxacin tablet

AVELOX CIPRO SUSPENSION

LEVAQUIN § PENICILLINS

amoxicillin

amoxicillin-clavulanate

dicloxacillin penicillin VK

§ TETRACYCLINES

doxycycline hyclate minocycline tetracycline

§ MISCELLANEOUS

metronidazole

sulfamethoxazole-trimethoprim

§ ANTIFUNGALS

fluconazole itraconazole terbinafine tablet

ANTIVIRALS

§ HERPES AGENTS acyclovir

VALTREX

§ INFLUENZA AGENTS

TAMIFLU

CARDIOVASCULAR

§ ACE INHIBITORS

fosinopril lisinopril quinapril ramipril

§ ACE INHIBITOR/ DIURETIC COMBINATIONS

fosinopril-hydrochlorothiazide lisinopril-hydrochlorothiazide quinapril-hydrochlorothiazide

§ ACE INHIBITOR/CALCIUM CHANNEL BLOCKERS

TARKA

ANGIOTENSIN II RECEPTOR ANTAGONISTS/COMBINATIONS

ATACAND²/ATACAND HCT AVAPRO/AVALIDE BENICAR/BENICAR HCT MICARDIS/MICARDIS HCT

ANTILIPEMICS

ANTILIPEMIC COMBINATIONS **VYTORIN**

§ BILE ACID RESINS cholestvramine WELCHOL

CHOLESTEROL ABSORPTION INHIBITORS

ZETIA

§ FIBRATES fenofibrate

TRICOR § HMG-Coa REDUCTASE

INHIBITORS pravastatin simvastatin

LIPITOR

NIACINS/COMBINATIONS

ADVICOR NIASPAN **SIMCOR**

§ BETA-BLOCKERS

atenolol carvedilol metoprolol metoprolol succinate ext-rel nadolol propranolol COREG CR

§ CALCIUM CHANNEL **BLOCKERS**

amlodipine diltiazem ext-rel nifedipine ext-rel verapamil ext-rel

CALCIUM CHANNEL BLOCKER/ **ANTILIPEMIC COMBINATIONS**

CADUET

§ DIGITALIS GLYCOSIDES

digoxin

§ DIURETICS furosemide

hvdrochlorothiazide metolazone spironolactonehydrochlorothiazide torsemide triamterenehydrochlorothiazide

CENTRAL NERVOUS SYSTEM

ANTIDEPRESSANTS

§ MISCELLANEOUS AGENTS bupropion

bupropion ext-rel mirtazapine

§ SELECTIVE SEROTONIN REUPTAKE INHIBITORS (SSRIs)

citalopram fluoxetine paroxetine paroxetine ext-rel sertraline

LEXAPRO

Helpful Tips

When you visit your doctor:

- Let your doctor know that you are interested in using prescription medicines that are appropriate for you and cost-effective.
- If you need a prescription, ask for a generic and ask your doctor to authorize generic substitution when medically appropriate (find out more about generic prescription medicine at the end of this booklet).
- Make sure your doctor indicates number of refills on the prescription, if appropriate.
- If your doctor tells you that you will be taking a certain medicine for a long time, ask for both a short-term and a long-term prescription.

If you have questions about your prescription medicine:

For information about your prescribed medicine, log on to www.caremark.com at any time, day or night. You can also talk to a pharmacist or nurse by calling your Customer Care number. Important information on common medicine uses, specific instructions and possible side effects is typically included with your prescription.

If you have prescriptions at a non-participating pharmacy:

You may be able to save by having your prescription transferred to a participating retail pharmacy. To do this, contact a CVS Caremark participating retail pharmacy and tell the pharmacist where your prescription is currently on file. If possible, have your prescription bottle with you when you make the call so you can answer any questions. The pharmacist will contact the non-participating pharmacy and make the transfer for you. When you pick up the prescription, bring along your benefit information so that the pharmacist can verify coverage.

Your specific prescription benefit plan design may not cover certain categories, regardless of their appearance in this document. For specific information, visit our Web site at www.caremark.com or contact a Caremark Customer Care representative.

The CVS Caremark Difference

As your prescription benefit manager, CVS Caremark is dedicated to helping you get the medicine you have been prescribed. In addition to this service, we are committed to supporting your overall health goals and making your health care experience as convenient and comfortable as possible. Here are some of the extra services we provide.

Keeping you informed:

If you have questions about medicine you've been prescribed or about your health condition, you can contact a pharmacist by calling your Customer Care number. You can also learn more by logging on to **www.caremark.com**.

Making cost-effective prescription choices:

If there is a less expensive alternative to a medicine you have been prescribed, CVS Caremark may contact your doctor and ask whether it might be appropriate to substitute another product. In most cases, these alternatives are generic equivalents or brand-name medicines included on our drug list. It is our policy never to make such a substitution without your doctor's approval.

Providing Specialty Pharmacy Services:

Certain chronic and/or genetic conditions require special pharmacy products, often in the form of injected or infused medicines. CVS Caremark provides these products directly to plan participants along with special support, including regular phone calls to answer questions about using the medicine. Every participant is also provided with a pharmacist-led CareTeam for ongoing support and counseling.



Performance Drug List

The Caremark Performance Drug List is a guide within select therapeutic categories for clients, plan participants and health care providers. Generics should be considered the first line of prescribing. If there is no generic available, there may be more than one brand-name medicine to treat a condition. These preferred brand-name medicines are listed to help identify products that are clinically appropriate and cost-effective. Generics listed in therapeutic categories are for representational purposes only. This is not an all-inclusive list. This list represents brand products in CAPS, branded generics in upper- and lowercase *Italics*, and generic products in lowercase *Italics*.

PLAN PARTICIPANT

Your benefit plan provides you with a prescription benefit program administered by Caremark. Ask your doctor to consider prescribing, when medically appropriate, a preferred medicine from this list. Take this list along when you or a covered family member sees a doctor.

Please note:

- Your specific prescription benefit plan design may not cover certain categories, regardless of their appearance in this document.
- For specific information regarding your prescription benefit coverage and copay¹ information, please visit our Web site at www.caremark.com or contact a Caremark Customer Care representative.
- Caremark may contact your doctor after receiving your prescription to request consideration of a drug list product or generic equivalent. This may result in your doctor prescribing, when medically appropriate, a different brand-name product or generic equivalent in place of your original prescription.

HEALTH CARE PROVIDER

Your patient is covered under a prescription benefit plan administered by Caremark. As a way to help manage health care costs, authorize generic substitution whenever possible. If you believe a brand-name product is necessary, consider prescribing a brand name on this list.

Please note:

- Generics should be considered the first line of prescribing.
- This drug list represents a summary of prescription coverage. It is not inclusive and does not guarantee coverage.
- The plan participant's specific prescription benefit plan may have a different copay for specific products on the list.
- Unless specifically indicated, drug list products will include all dosage forms.
- Log in to www.caremark.com to check coverage and copay information for a specific medicine.

ullet	By submitting this form you acknowledge that eligibility under the prescription benefit is subject to plan verification and that you/your dependents do not have primary prescription coverage under any other plan. PGH-ROCC-1007	
	Credit Card Holder Signature Date Day = \$13 (per order) Day = \$18 (per order) Charges subject to change.)	
	iessing time of your order. in oval for faster del 2nd Business	
	Fill in oval to charge most recently used credit card for this order only. To add, change or update your credit card information, write in below: Regular delivery is FREE (allow up 10 days for delivery). For faster delivery, mark the appropriate oval below. Note: Expedited delivery only affects shipping time, not	
	 ○ Check ○ Money Order/Cashier's Check ○ Voucher/Coupon Amt. of check/money order: \$	
Please fold	Comments/Special Instructions: Method of Payment/Shipping Information Description of Payment Shock or paper paych to Carper H. Instade ID# on shock/paper paych.	Please fold
l here	Health Conditions: () Arthritis () Asthma () Diabetes () GERD (Acid Reflux) () Glaucoma () Heart Condition () High Blood Pressure () High Cholesterol () Migraine () Osteoporosis () Prostate Disorders () Thyroid () Other:	l here
	Y/HEALTH INFORMATION ONLY IF CHAN Cephalosporin Codeine Eryth	
	E-mail Address: Date new prescription(s) received from doctor: Doctor / Prescriber's Last Name	
4 4 4 4 4	Alternate Name (Nickname) Gender: OM OF MM-DD-YYYY	
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here	COMPLETE ALLERGY/HEALTH INFORMATION ONLY IF CHANGED OR NOT PREVIOUSLY REPORTED Allergies: () Aspirin () Cephalosporin () Codeine () Erythromycin () Peanuts () Penicillin () Sulfonamides/Sulfa () None () Other:	here
	E-mail Address: Date new prescription(s) received from doctor: Doctor / Prescriber's Last Name	
	Alternate Name (Nickname) Gender: OM OF MM-DD-YYYY MM-DD-YYYY	
	#1: Asst Name	

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MAIL SERVICE ORDER FORM

		Mail order form to:	
ise told nere	Enter ID # below if not shown or if different from above	III.II.II.II.III.III.IIIIIIIII	ere fold here
~~.	Use this form to order NEW and/or REFILL mail service prescriptions. Please print in BLUE or BLACK INK using CAPITAL letters only. FOR FASTEST SERVICE: Order refills and verify benefit information at www.caremark.com or call the number on your prescription benefit identification card. Address Change/Shipping Information (Complete ONLY IF DIFFERENT or not shown above)	W and/or REFILL mail service prescriptions. Please print in BLUE or BLACK INK using CAPITAL SERVICE: Order refills and verify benefit information at www.caremark.com or rescription benefit identification card. Ing Information (Complete ONLY IF DIFFERENT or not shown above)	살네d
!	Last Name	First Name MI Suffix (JR, SR)	E E E
	Street Address City	Apt./Suite# Apt./Suite# State Zip Code	
	Day Prescription Plan Sponsor or Company Name Ever	Daytime Phone#:	
fold here	NEW prescriptions - Mail Rx(s) with this form. REFILLS - Put refill sticker(s) below. If space is needed for more refill labels, you may: 1) attach labels to a blank piece of paper and send with this order form, or 2) print a Refill Order Continuation Form at our Web site above, or 3) call Caremark Customer Care number on your prescription benefit identification or	NEW prescriptions - Mail Rx(s) with this form. REFILLS - Put refill sticker(s) below. If space is needed for more refill labels, you may: 1) attach labels to a blank piece of paper and send with this order form, or 2) print a Refill Order Continuation Form at our Web site above, or 3) call Caremark Customer Care number on your prescription benefit identification card.	fold here
20211	Apply Caremark Refill Label here	Apply Caremark Refill Label here	ovenia
Y	or write prescription number above	or write prescription number above	
5	Apply Caremark Refill Label here or write prescription number above	Apply Caremark Refill Label here or or write prescription number above	\$ \$ } }
	PENNSYLVANIA LAW PERMITS PHARMACISTS TO SUBSTITUTE A LESS EXPENSIVE GENERICALLY EQUIVALENT DRUG FOR A BRAND NAME DRUG UNLESS YOU OR YOUR PHYSICIAN DIRECT OTHERWISE. IF YOU DO NOT WANT A LESS EXPENSIVE BRAND OR GENERIC DRUG "PRODUCT", PLEASE PROVIDE SPECIFIC INSTRUCTIONS, INCLUDING DRUG NAMES, IN THE "COMMENTS/SPECIAL INSTRUCTIONS" SECTION OF THIS FORM.	MITS PHARMACISTS TO SUBSTITUTE A LESS EXPENSIVE GENERICALLY EQUIVALENT DRUG FOR A ESS YOU OR YOUR PHYSICIAN DIRECT OTHERWISE. IF YOU DO NOT WANT A LESS EXPENSIVE G "PRODUCT", PLEASE PROVIDE SPECIFIC INSTRUCTIONS, INCLUDING DRUG NAMES, IN THE STRUCTIONS" SECTION OF THIS FORM.	

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Unless otherwise directed, all prescriptions received on a single order form or in a single envelope may be shipped together in one package.

Please turn over to provide additional information.



Your Personal Prescription Benefit Program

A Convenient Pull-Out Guide

	RETAIL PHARMACY	MAIL SERVICE PHARMACY		
	For immediate medicine needs or short-term medicine	For maintenance or long-term medicine(s)		
You Will Pay:	• \$5 for each generic prescription	\$5 for each generic prescription		
	• \$10 for each brand name prescription on the drug list	\$10 for each brand name prescription on the drug list		
	\$40 for each brand name prescription <u>not</u> on the drug list	\$40 for each brand name prescription <u>not</u> on the drug list		
Day Supply Limit:	100-day supply	100-day supply		
Refill Limit:	None	None		

Have More Questions?

Three Easy Ways To Contact Caremark

1. www.caremark.com

Caremark.com is a hassle free, round-the-clock way to order refill prescriptions, check order status and get important medicine information. Please see the inside front cover for more details.

2. 1-866-818-6911

Call toll-free for the Caremark fully automated refill phone service.

3. Caremark Customer Care

Please contact Caremark Customer Care toll-free at **1-866-818-6911** or access our Web site 24 hours a day, seven (7) days a week at www.caremark.com. For those who require telecommunications device (TDD) assistance, please dial toll-free 1-800-231-4403.

When you call or log in, be ready to provide:

- Plan participant's ID number provided by your plan
- Plan participant's date of birth
- Your Visa®, Discover®, MasterCard® or American Express® number with expiration date, if your plan requires a payment